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March 25, 2020

To our customers and potential customers,

Things are changing *fast* – **United Services Group remains your constant!**

We are touching base today to let you know that United Services Group is classified as an U.S. Department of Homeland Security CISA defined “Essential Business” in the Critical Manufacturing Sector that includes Transportation, Energy, and Defense.

We will remain and continue to be a reliable supplier to these industries. Currently, we are continuing our day-to-day operations and currently supporting customers in various cities around the United States. We have taken necessary safety precautions to help protect our employees. We are also available to help you with anything that may arise in your time of need. Please reach out with any way we can support your organization.

We are awaiting your call for any of your field welding, on-site machining, pre- or post-weld heat treating, equipment rental, mechanic, or shop fabrication projects. Additionally, we have available union and non-union manpower ready to mobilize to your site to help in this time of need.

We also hold the National Board “R”, and ASME “S”, and “U” stamps should you require help on any shop or field construction projects.

To ensure our customer’s businesses and organizations are supported, we have taken aggressive action to help mitigate exposure risk including,

- Allowing office employees to support the home office by working from home
- Implemented additional safety and cleaning procedures
- Making our business development staff available to answer your questions and inquires
- Limiting our home office visits to critical operation visits only
- Having employees check their temperatures before entering our facilities
- In critical needs, splitting our staff to adhere to social distancing and working two shifts

We will continue to remain flexible in this time of need. Our goal is achieving service excellence in all circumstances. Please let us know how we may help you during this time.

Sincerely,

**Josh Armstrong**  
Chief Executive Officer  
Co-Owner

**Stephen Gillman**  
Chief Operating Officer  
Co-Owner

